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**DIAL-UP INTERNET USER GUIDE**

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# Introduction

By choosing Télébec's Basic Internet (Dial-Up) Service, you have chosen a reliable provider that is responsive to your needs. We are determined and committed to providing you with the best service on the market. We value you as our customer and thank you for your confidence.

At Télébec, we make every effort to ensure your experience with us is simple and pleasant. This installation guide provides you with all the necessary information for making it easy to use our High-Speed Internet service.

Before installing the service, make sure you read the manual through at least once. It also contains instructions for configuring your mailbox.

Good reading!

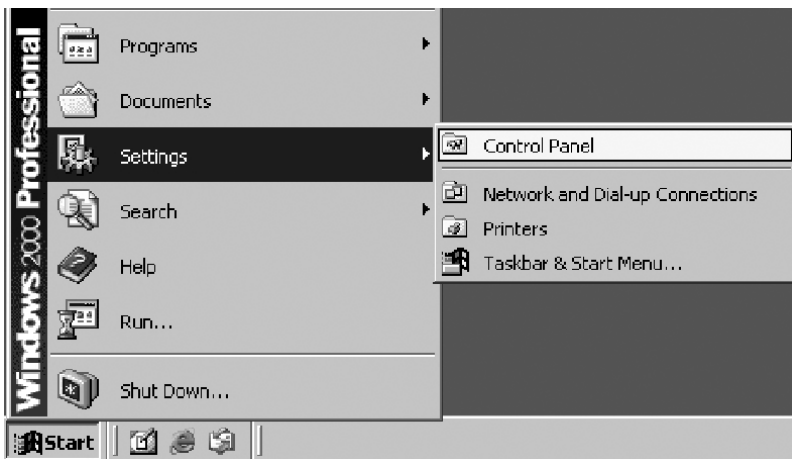


# 1. Installing Basic Internet (Dial-up ) Service

## 1.1 Windows 2000 Station

Please follow these steps to configure your Internet connection.

1. Click Start > Settings > Control Panel.



2. Double-click on Internet Options



Administrative  
Tools



Automatic  
Updates



Date/Time



Game  
Controllers

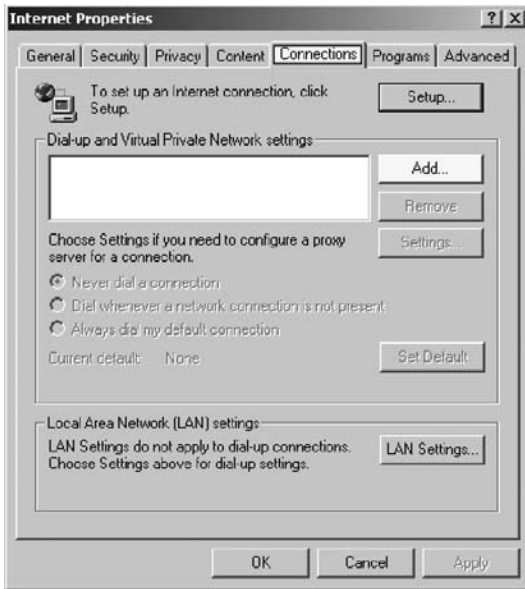


Internet  
Options

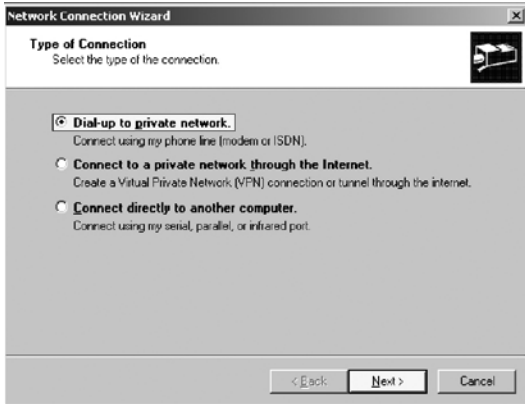


Keyboard

3. Under the Connections tab, click on Add.



4. Select "Dial-up to private network", then click Next.



5. In this window :

- Uncheck the “Use dialing rules” option.
- Enter the local phone number you are connecting to, then click on Next.
- To help you find your local access number, refer to the list in section 2 of this guide.
- Click on Next



The screenshot shows the 'Network Connection Wizard' window at the 'Phone Number to Dial' step. The title bar reads 'Network Connection Wizard'. Below the title bar, the section is titled 'Phone Number to Dial' with the instruction: 'You must specify the phone number of the computer or network you want to connect to.' There is a small icon of a computer monitor to the right. The main area contains the following fields and options:

- A text box for 'Area code:' with a dropdown arrow.
- A text box for 'Phone number:' containing the value '8198742638'.
- A text box for 'Country/region code:' with a dropdown arrow.
- A checkbox labeled 'Use dialing rules' which is currently unchecked.

At the bottom of the window, there are three buttons: '< Back', 'Next >', and 'Cancel'.

6. Select “For all users”, then click on Next.



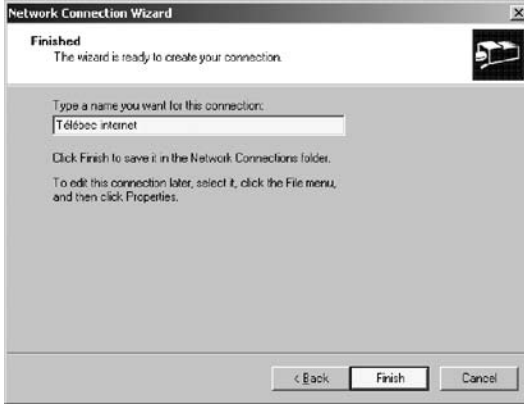
The screenshot shows the 'Network Connection Wizard' window at the 'Connection Availability' step. The title bar reads 'Network Connection Wizard'. Below the title bar, the section is titled 'Connection Availability' with the instruction: 'You may make the new connection available to all users, or just yourself.' There is a small icon of a computer monitor to the right. The main area contains the following options:

- A section titled 'Create this connection:' with two radio button options: 'For all users' (which is selected) and 'Only for myself'.

At the bottom of the window, there are three buttons: '< Back', 'Next >', and 'Cancel'.

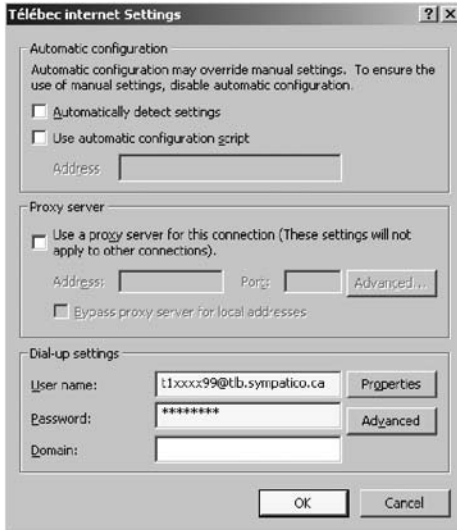
## 7. In this window :

- Enter the name you want to give to your connection. Example: Télébec Internet
- Click on Next.



## 8. In this window :

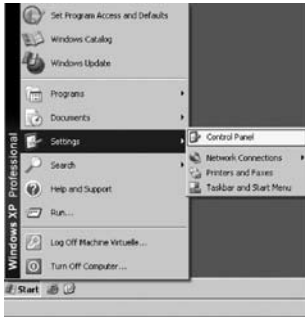
- Enter your username.  
Example: t1xxx99@tlb.sympatico.ca or b1xxx99@tlb.sympatico.ca
- Enter your password.
- Then click on OK.



## 1.2 Windows XP Station

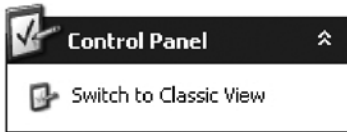
Please follow these steps to configure your Internet connection.

1. Click Start > Settings > Control Panel.



2. If you have more than 9 icons, go to the next step.

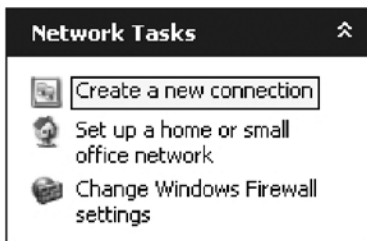
Otherwise, click on "Switch to Classic View". In the left menu.



3. Double-click on "Network Connections".



4. In the left menu, click on "Create a new connection".

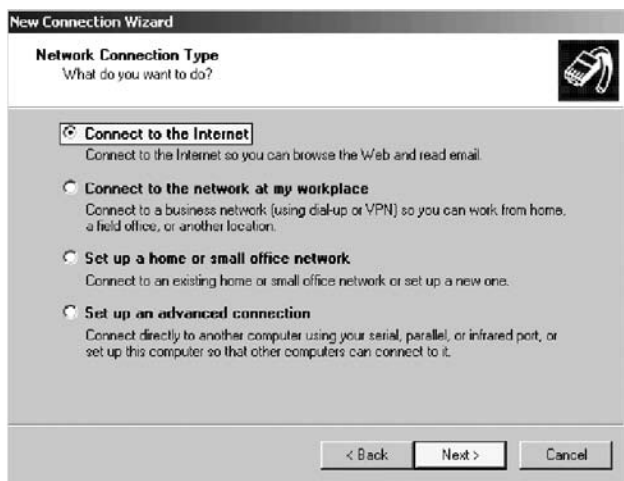




5. Click on Next.



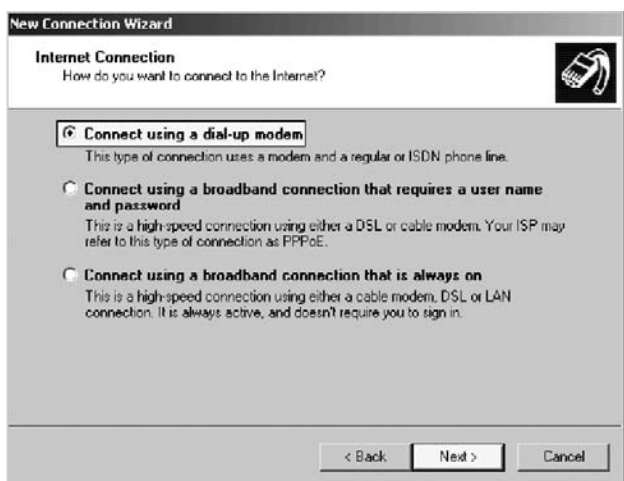
6. Select "Connect to the Internet", then click Next.



7. Select “Set up my connection manually”, then click Next.

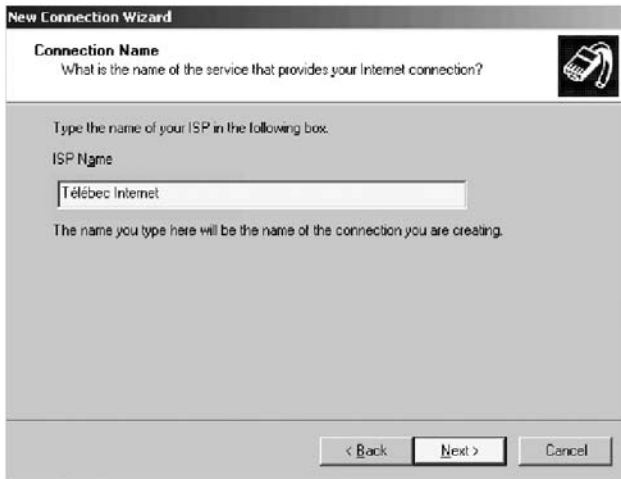


8. Select “Connect using a dial-up modem”, then click Next.



9. In this window :

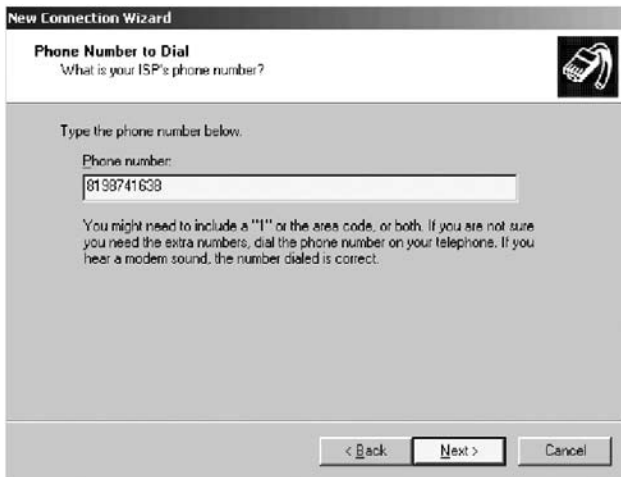
- Enter the name you want to give to your connection. Example: Télébec Internet
- Then click Next.



The screenshot shows a window titled "New Connection Wizard". The main heading is "Connection Name" with the question "What is the name of the service that provides your Internet connection?". Below this, it says "Type the name of your ISP in the following box." and "ISP Name". A text input field contains "Télébec Internet". A note below the field states: "The name you type here will be the name of the connection you are creating." At the bottom, there are three buttons: "< Back", "Next >", and "Cancel". A modem icon is visible in the top right corner.

10. In this window :

- Enter the local phone number you are connecting to, then click on Next.
- To help you find your local access number, refer to the list in section 2 of this guide. It's important that you enter all 10 digits of your access phone number.
- Click on Next



The screenshot shows a window titled "New Connection Wizard". The main heading is "Phone Number to Dial" with the question "What is your ISP's phone number?". Below this, it says "Type the phone number below." and "Phone number:". A text input field contains "8199741638". A note below the field states: "You might need to include a '1' or the area code, or both. If you are not sure you need the extra numbers, dial the phone number on your telephones. If you hear a modem sound, the number dialed is correct." At the bottom, there are three buttons: "< Back", "Next >", and "Cancel". A modem icon is visible in the top right corner.

11. In this window :

- Enter your username. Example: t1xxx99@tlb.sympatico.ca or b1xxx99@tlb.sympatico.ca
- Enter your password once.
- To confirm, enter your password again.

***Beware of capital letters!***

- Leave the 2 options at the bottom checked.
- Click on Next.



The screenshot shows the 'New Connection Wizard' dialog box with the 'Internet Account Information' step selected. The title bar reads 'New Connection Wizard'. Below the title, the text says 'Internet Account Information' and 'You will need an account name and password to sign in to your Internet account.' There is a small icon of a telephone handset in the top right corner. The main area contains instructions: 'Type an ISP account name and password, then write down this information and store it in a safe place. (If you have forgotten an existing account name or password, contact your ISP.)' Below this are three input fields: 'User name:' with the text 't1xxx99@tlb.sympatico.ca', 'Password:' with seven dots, and 'Confirm password:' with seven dots. At the bottom, there are two checked checkboxes: 'Use this account name and password when anyone connects to the Internet from this computer' and 'Make this the default Internet connection'. At the very bottom, there are three buttons: '< Back', 'Next >', and 'Cancel'.

12. Finally :


- Check the bottom option.
- Then click Finish

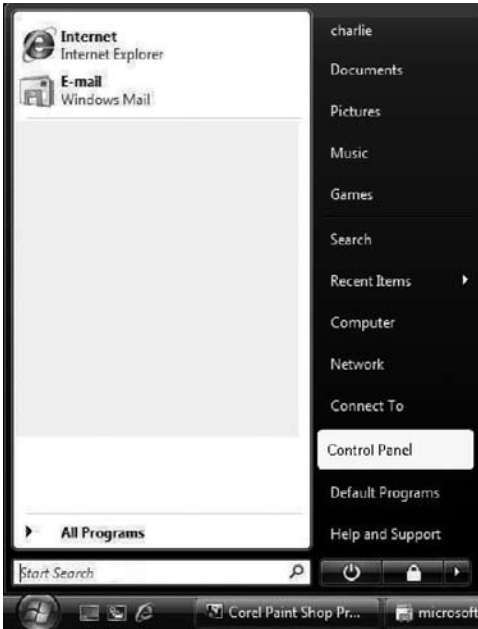


The screenshot shows the 'New Connection Wizard' dialog box with the 'Completing the New Connection Wizard' step selected. The title bar reads 'New Connection Wizard'. On the left side, there is a large dark area with a faint circular pattern and a small icon of a telephone handset in the top left corner. The main area contains the text 'Completing the New Connection Wizard' and 'You have successfully completed the steps needed to create the following connection:'. Below this, it says 'Teleboc Internet' followed by three bullet points: '• Make this the default connection', '• Share with all users of this computer', and '• Use the same user name & password for everyone'. Further down, it says 'The connection will be saved in the Network Connections folder.' and there is a checked checkbox 'Add a shortcut to this connection to my desktop'. At the bottom, it says 'To create the connection and close this wizard, click Finish.' and there are three buttons: '< Back', 'Finish', and 'Cancel'.

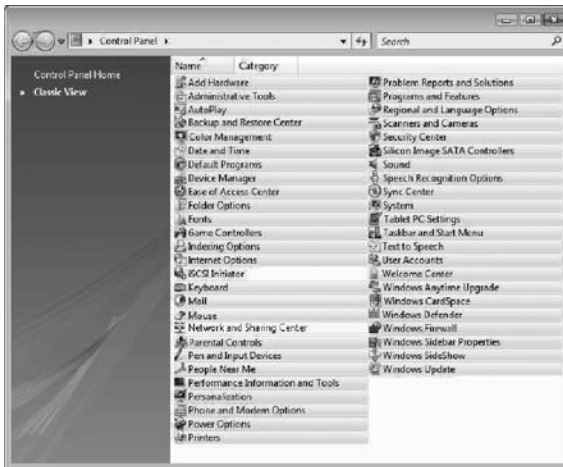
### 1.3 Windows Vista Station

Please follow these steps to configure your Internet connection.

1. Click Start (  ) > Control Panel.



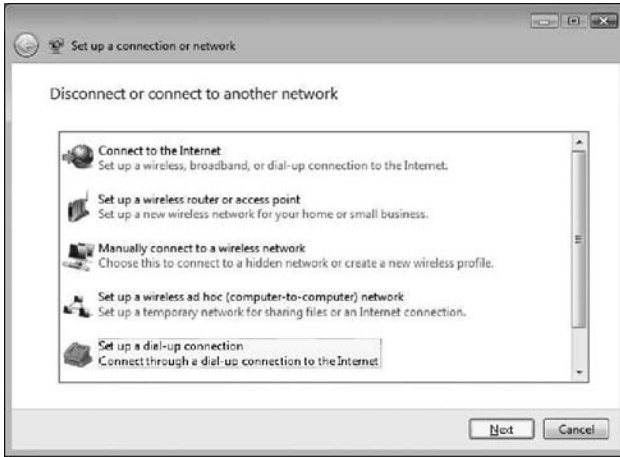
## 2. Select Network and Sharing Center.



## 3. On the left menu, select Set up a connection or network



4. Select "Set up a dial-up connection – Connect through a dial-up connection to the Internet", then click Next.



5. In this window :

- Enter the local phone number you are connecting to, then click on Next.
- To help you find your local access number, refer to the list in section 2 of this guide. It's important that you enter all 10 digits of your access phone number.
- Enter your username. Example: t1xxx99@tlb.sympatico.ca or b1xxx99@tlb.sympatico.ca
- Enter your password. ***Beware of capital letters!***
- Click on Create.



## 2. List of Local Dial-up Access Numbers in Télébec's Territory

### Outaouais

City	Telephone
<b>Campbell's Bay</b>	<b>(819) 648-2648</b>
Chénéville	(819) 983-4638
Ferme-Neuve	(819) 623-9450
Lac du Cerf	(819) 623-9450
Lac-des-Écorces	(819) 623-9450
Lac-des-Îles	(819) 623-9450
<b>Mont-Laurier</b>	<b>(819) 623-9450</b>
Mont-Saint-Michel	(819) 623-9450
Notre-Dame de la Paix	(819) 983-4638
Notre-Dame de la Salette	(819) 454-6638
Notre-Dame-de-Pontmain	(819) 623-9450
Notre-Dame-du-Laus	(819) 454-6638
Ripon	(819) 983-4638
Shawville	(819) 648-2648
<b>St-André-Avellin</b>	<b>(819) 983-4638</b>
St-Jean sur le Lac (Des Ruisseaux)	(819) 623-9450
Ste-Anne du Lac	(819) 623-9450
<b>Val-des-Bois</b>	<b>(819) 454-6638</b>

### Abitibi-Témiscamingue

City	Telephone
<b>Amos</b>	<b>(819) 732-1638</b>
Angliers	(819) 622-1638
Arntfield	(819) 762-1638
Authier	(819) 339-7100
Authier-Nord	(819) 339-7100
Barraute	(819) 732-1638
Béarn	(819) 622-1638
Beaucanton	(819) 339-7100
Beaudry	(819) 762-1638
Bellecombe	(819) 762-1638
Belleterre	(819) 622-1638
Cadillac	(819) 762-1638
Chapais	(418) 748-8638
<b>Chibougamau</b>	<b>(418) 748-8638</b>



## Abitibi-Témiscamingue

City	Telephone
Cléricky	(819) 762-1638
Clerval	(819) 339-7100
Cloutier	(819) 762-1638
Colombourg	(819) 339-7100
D'Alembert	(819) 762-1638
Destor	(819) 762-1638
Dubuisson	(819) 874-2638
Duparquet	(819) 339-7100
Dupuy	(819) 339-7100
Évain	(819) 762-1638
Fabre	(819) 622-1638
Fugèreville	(819) 622-1638
Granada	(819) 762-1638
Guérin	(819) 622-1638
La Corne	(819) 874-2638
La Force	(819) 622-1638
La Morandière	(819) 732-1638
La Reine	(819) 339-7100
<b>La Sarre</b>	<b>(819) 339-7100</b>
Lac Dufault	(819) 762-1638
Lac Hébécourt	(819) 762-1638
Lac Malartic	(819) 874-2638
Lac Rapide	(819) 435-2638
Lac Simon	(819) 874-2638
Laferté	(819) 732-1638
Laniel	(819) 622-1638
Latulipe	(819) 622-1638
Laverlochère	(819) 622-1638
<b>Lebel-sur-Quévillon</b>	<b>(819) 755-4338</b>
Lorrainville	(819) 622-1638
Louvicourt	(819) 874-2638
Macamic	(819) 339-7100
Malartic	(819) 874-2638
<b>Matagami</b>	<b>(819) 739-4638</b>
McWatters	(819) 762-1638
Moffet	(819) 622-1638
Montbeillard	(819) 762-1638
Mont-Brun	(819) 762-1638
Nédelec	(819) 622-1638
Normétal	(819) 339-7100
Notre-Dame du Nord	(819) 622-1638
Palmarolle	(819) 339-7100

## Abitibi-Témiscamingue

City	Telephone
Preissac	(819) 762-1638
Rapide-Danseur	(819) 339-7100
Rémigny	(819) 762-1638
Rivière-Héva	(819) 874-2638
Rochebeaucourt	(819) 732-1638
Rollet	(819) 762-1638
Roquemaure	(819) 339-7100
<b>Rouyn-Noranda</b>	<b>(819) 762-1638</b>
Senneterre	(819) 874-2638
St-Bruno de Guigues	(819) 622-1638
St-Eugène de Guigues	(819) 622-1638
St-Germaine de Boulé	(819) 339-7100
St-Janvier-de-Chazel	(819) 339-7100
St-Lambert-de-Desmeloizes	(819) 339-7100
St-Laurent-de-Gallichan	(819) 339-7100
Ste-Claire-de-Colombourg	(819) 339-7100
Ste-Hélène-de-Mancebourg	(819) 339-7100
Ste-Rose-de-Poularies	(819) 339-7100
Sullivan	(819) 874-2638
Taschereau	(819) 732-1638
Val Senneville	(819) 874-2638
<b>Val-d'Or</b>	<b>(819) 874-2638</b>
Val Paradis	(819) 339-7100
Val St-Gilles	(819) 339-7100
Vassan	(819) 874-2638
<b>Ville-Marie</b>	<b>(819) 622-1638</b>
Villebois	(819) 339-7100
Villemontel	(819) 732-1638
Winneway	(819) 622-1638

## Central Québec

City	Telephone
<b>Arthabaska</b>	<b>(819) 357-4638</b>
Aston-Jonction	(819) 225-4975
Bécancour	(819) 294-9638
<b>Bécancour (Parc Industriel)</b>	<b>(819) 294-9638</b>
Château-Richer	(418) 694-1638
Chesterville	(819) 357-4638
Contrecoeur	(819) 743-6723
Daveluyville	(819) 367-4638
<b>Disraëli</b>	<b>(418) 449-5638</b>

## Central Québec

City	Telephone
<b>Gentilly</b>	<b>(819) 298-4895</b>
Ham-Nord	(819) 357-4638
<b>La Guadeloupe</b>	<b>(418) 459-3638</b>
<b>La Tuque</b>	<b>(819) 676-8641</b>
Lac Édouard	(819) 676-8641
Manseau	(819) 357-4638
Norbertville	(819) 357-4638
Otter Lake	(819) 648-2648
Pie-X	(819) 357-4638
Princeville	(819) 357-4638
Saint-Thomas d'Aquin	(450) 773-9830
St-Aimé	(450) 773-9830
St-Célestin	(819) 294-9638
St-Cyrille de Wendover	(819) 472-2232
St-Émile de Suffolk	(819) 983-4638
St-Grégoire de Nicolet	(819) 294-9638
St-Honoré-de-Shenley	(418) 459-3638
St-Hugues	(450) 773-9830
St-Judes	(450) 773-9830
St-Léonard d'Aston	(819) 225-4975
St-Méthode de Frontenac	(418) 459-3638
St-Nazaire	(450) 773-9830
St-Ours	(514) 350-1638
St-Simon de Bagot	(450) 773-9830
St-Sylvère	(819) 225-4975
St-Wenceslas	(819) 225-4975
Ste-Angèle de Laval	(819) 294-9638
<b>Ste-Eulalie</b>	<b>(819) 225-4975</b>
Ste-Gertrude	(819) 294-9638
Ste-Helene de Bagot	(450) 773-9830
Ste-Marie de Blandford	(819) 298-4895
Ste-Sabine	(450) 777-4400
Ste-Victoire	(450) 743-6723
Tingwick	(819) 357-4638
Val des Bois	(819) 454-6638
Venise en Québec	(514) 350-1638
Villeroy	(819) 752-4180

## Magdalen Islands

City	Telephone
Boisville	(418) 986-4031
<b>Cap-aux-Meules</b>	<b>(418) 986-4031</b>
Fatima	(418) 986-4031
Grande-Entrée	(418) 986-4031
Gros-Cap	(418) 986-4031
Grosse Île	(418) 986-4031
Havre Aubert	(418) 986-4031
Havre-aux-maisons	(418) 986-4031
Pointe-Aux-Loups	(418) 986-4031
Tour Vigneau	(418) 986-4031

## Grand Nord

City	Telephone
<b>Eastmain 1</b>	<b>(819) 638-3638</b>
<b>Fermont</b>	<b>(418) 287-3368</b>
Mistissini	(418) 748-8638
Némaska	(819) 638-3638
Némiscau	(819) 638-3638
<b>Radisson</b>	<b>(819) 638-3638</b>
Waskaganish	(819) 638-3638
Waswanipi	(819) 638-3638

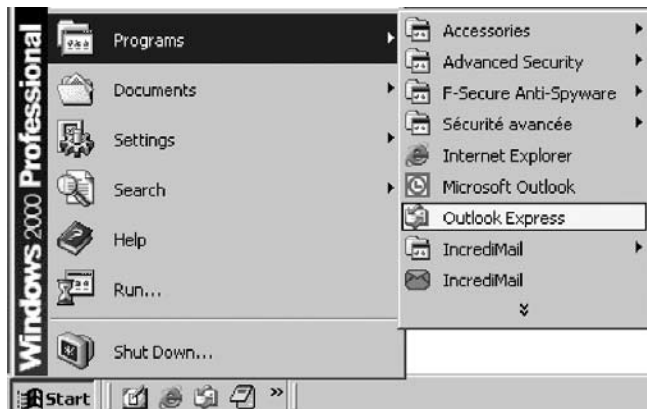
## 3. Configuring Your Mailbox

This section guides you through the various steps for configuring your mailbox.

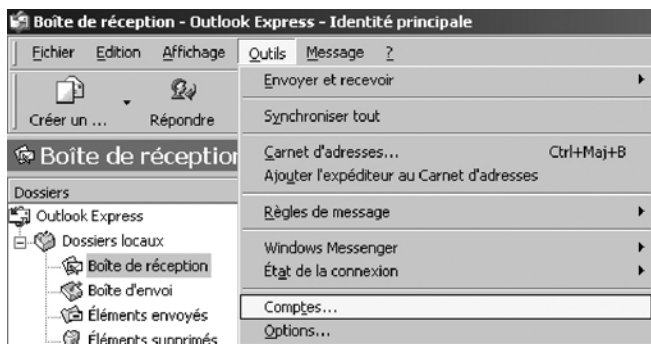
### 3.1 Configuring Outlook Express

A new e-mail address has been created for you. Here is how to create your mailbox, so that you are able to use your new e-mail address.

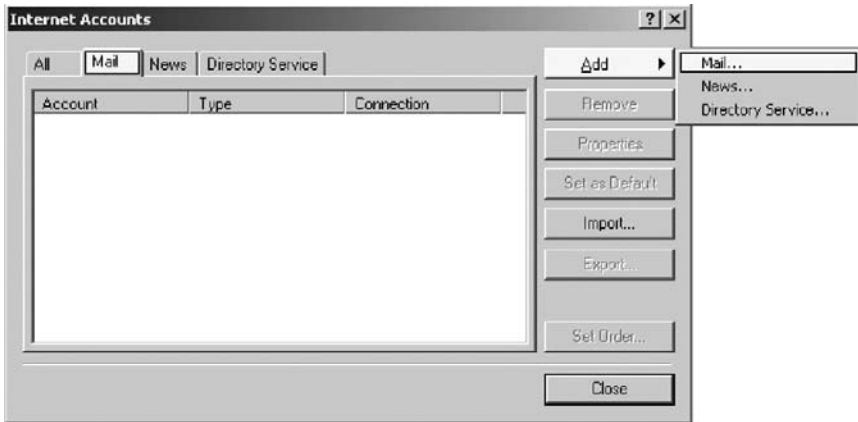
1. Click on Start > Programs > Outlook Express.



2. Click on Tools > Accounts.



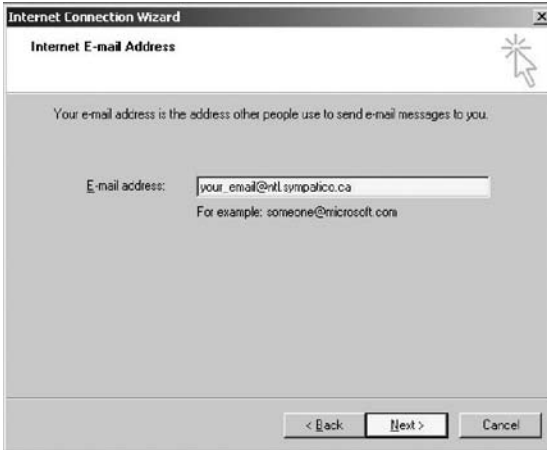
3. Click on the Mail tab > Add > Mail.



4. Enter your whole name. This name will appear in the emails you send.

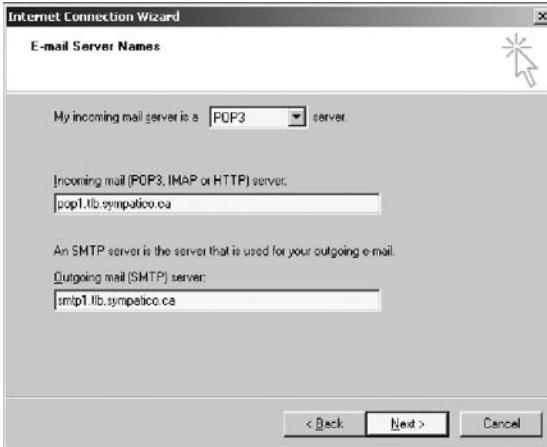


5. Enter your email address. The one that the Customer Service Department gave you.



6. In this window :

- Select POP3 as your incoming mail server type.
  - Enter your incoming mail server. Example: pop1.tlb.sympatico.ca
  - Enter your outgoing mail server. Example: smtp1.tlb.sympatico.ca
- Then click on Next.




\* Internet users in the towns below must enter the following outgoing mail server: smtp1.sympatico.ca.

Château-Richer, Contrecoeur, Saint-Aimé, Saint-Cyrille-de-Wendover, Sainte-Hélène-de-Bagot, Sainte-Sabine, Sainte-Victoire-de-Sorel, Saint-Hugues, Saint-Judes, Saint-Lucien, Sainte-Méthode-de-Frontenac, Saint-Nazaire, Saint-Ours, Saint-Simon-de-Bagot, Venise-en-Québec and Villeroy.

7. In this window :

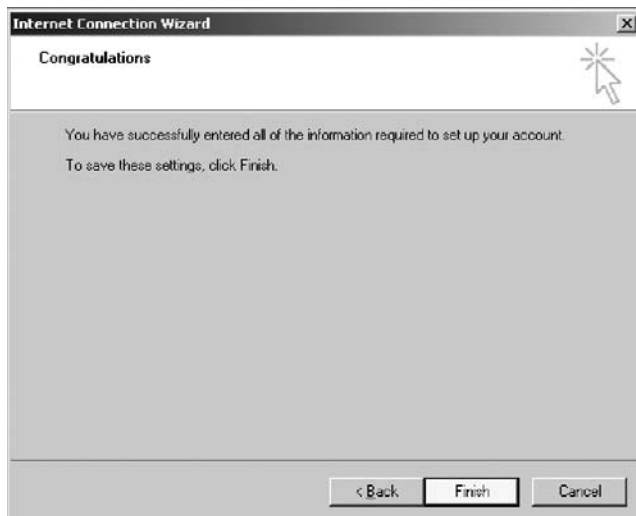
- Enter your username. Example: t1xxx99 or b1xxx99
- Enter your password..
- You can also check "Remember password".

Then click on Next.



The screenshot shows a window titled "Internet Connection Wizard" with a close button (X) in the top right corner. The main title is "Internet Mail Logon". Below the title is a mouse cursor icon. The main text reads: "Type the account name and password your Internet service provider has given you." There are two input fields: "Account name:" with the text "t1xxx99" and "Password:" with masked characters "\*\*\*\*\*". Below the password field is a checked checkbox labeled "Remember password". A paragraph of text explains that if the provider requires Secure Password Authentication (SPA), the "Log On Using Secure Password Authentication (SPA)" checkbox should be selected. This checkbox is currently unchecked. At the bottom, there are three buttons: "< Back", "Next >", and "Cancel".

8. Click Finish.



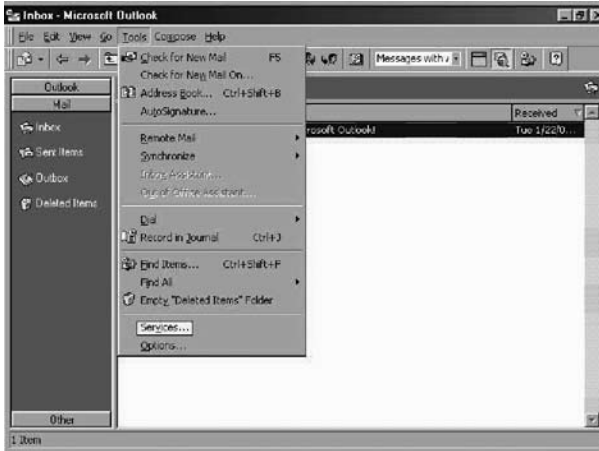
The screenshot shows a window titled "Internet Connection Wizard" with a close button (X) in the top right corner. The main title is "Congratulations". Below the title is a mouse cursor icon. The main text reads: "You have successfully entered all of the information required to set up your account. To save these settings, click Finish." At the bottom, there are three buttons: "< Back", "Finish", and "Cancel".



## 3.2 Configuring Outlook 97

A new e-mail address has been created for you. Here is how to create your mailbox, so that you are able to use your new e-mail address.

1. Open Outlook 97, click Tools > Services.



2. Click on Add.



3. Select "Internet E-mail", then click on OK



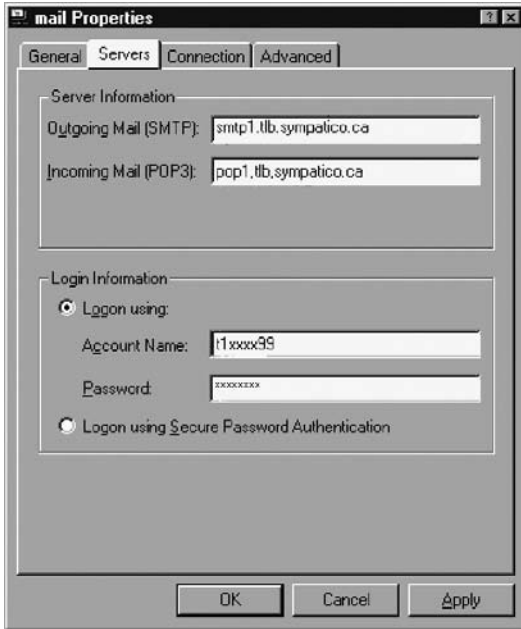
4. In the General tab :

- Enter your account name. That's how your account is named.
- Enter your name. This name will appear in the emails you send.
- Enter your e-mail address. The one the Customer Service Department gave you..



5. Click on the Servers tab :

- Enter the incoming mail server. Example: pop1.tlb.sympatico.ca
- Enter the outgoing mail server. Example: smtp1.tlb.sympatico.ca
- Enter your account name. Example: t1xxxx99 or b1xxxx999
- Enter your password.



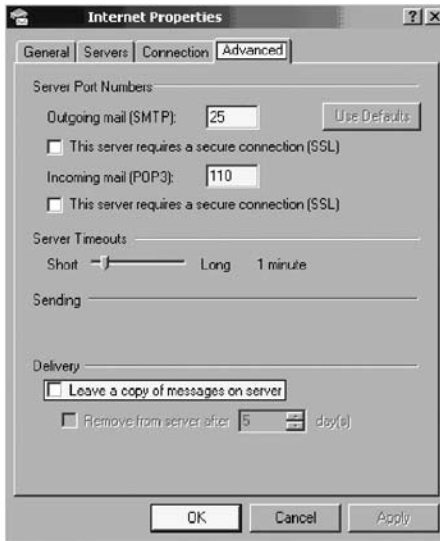
\* Internet users in the towns below must enter the following outgoing mail server: smtp1.sympatico.ca.

Château-Richer, Contrecoeur, Saint-Aimé, Saint-Cyrille-de-Wendover, Sainte-Hélène-de-Bagot, Sainte-Sabine, Sainte-Victoire-de-Sorel, Saint-Hugues, Saint-Judes, Saint-Lucien, Sainte-Méthode-de-Frontenac, Saint-Nazaire, Saint-Ours, Saint-Simon-de-Bagot, Venise-en-Québec and Villeroy.

6. Click on the Advanced tab :

- Confirm the outgoing mail port: 25
- Confirm the incoming mail port: 110
- If you check the option "Leave a copy of messages on server", you also need to check the option "Remove from server after".

This way, the server will always have a respectable amount of room.

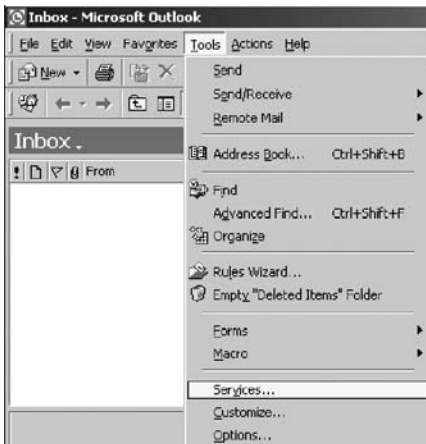


- Click on OK  
Your account has now been created.

### 3.3 Configuring Outlook 2000/XP

A new e-mail address has been created for you. Here is how to create your mailbox, so that you are able to use your new e-mail address.

1. Open Outlook 2000/XP, click Tools > Services.



2. Click on Add.



3. Select "Internet E-mail", then click on OK.



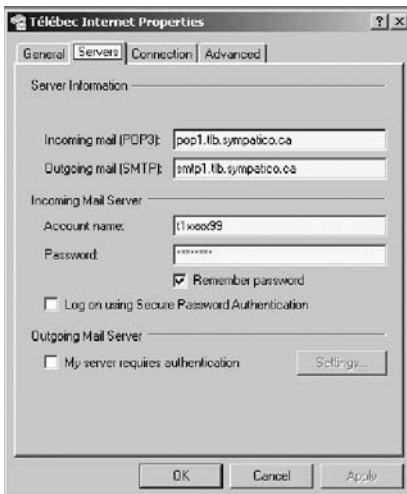
#### 4. In the General tab :

- Enter the name of the account. That's how your account is named.
- Enter your name. This name will appear in the emails you send.
- Enter your email address. The one the Customer Service Department gave you.



#### 5. Click on the Servers tab :

- Enter the incoming mail server. Example: pop1.tlb.sympatico.ca
- Enter the outgoing mail server. Example: smtp1.tlb.sympatico.ca
- Enter your account name. Example: t1xxxx99 or b1xxxx99
- Enter your password.



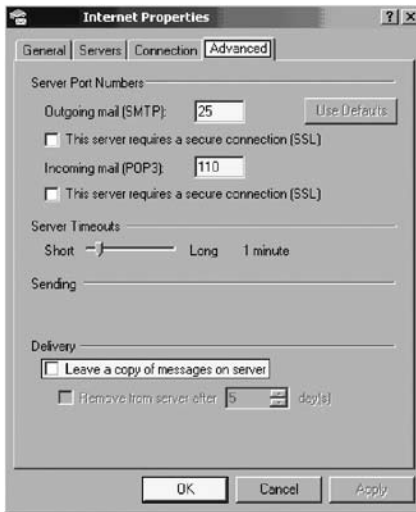
**\* Internet users in the towns below must enter the following outgoing mail server: smtp1.sympatico.ca.**

Château-Richer, Contrecoeur, Saint-Aimé, Saint-Cyrille-de-Wendover, Sainte-Hélène-de-Bagot, Sainte-Sabine, Sainte-Victoire-de-Sorel, Saint-Hugues, Saint-Judes, Saint-Lucien, Sainte-Méthode-de-Frontenac, Saint-Nazaire, Saint-Ours, Saint-Simon-de-Bagot, Venise-en-Québec and Villeroy.

6. Click on the Advanced tab :

- Confirm the outgoing mail port: 25
- Confirm the incoming mail port: 110
- If you check the option "Leave a copy of messages on server", you also need to check the option "Remove from server after".

This way, the server will always have a respectable amount of space available.



- Click on Ok..

There you go. Your email account has been set up.

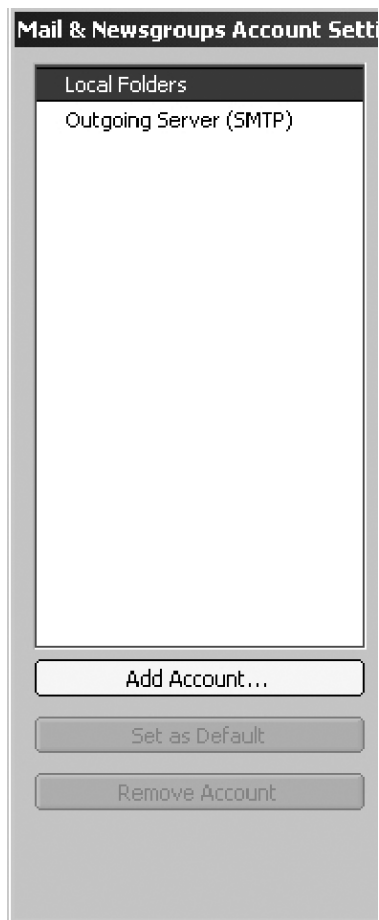
### 3.4 Configuring Netscape 7.0

A new e-mail address has been created for you. Here is how to create your mailbox, so that you are able to use your new e-mail address.

1. Open Netscape Mail 7. Then click on Edit > Mail & Newsgroup Account Settings...

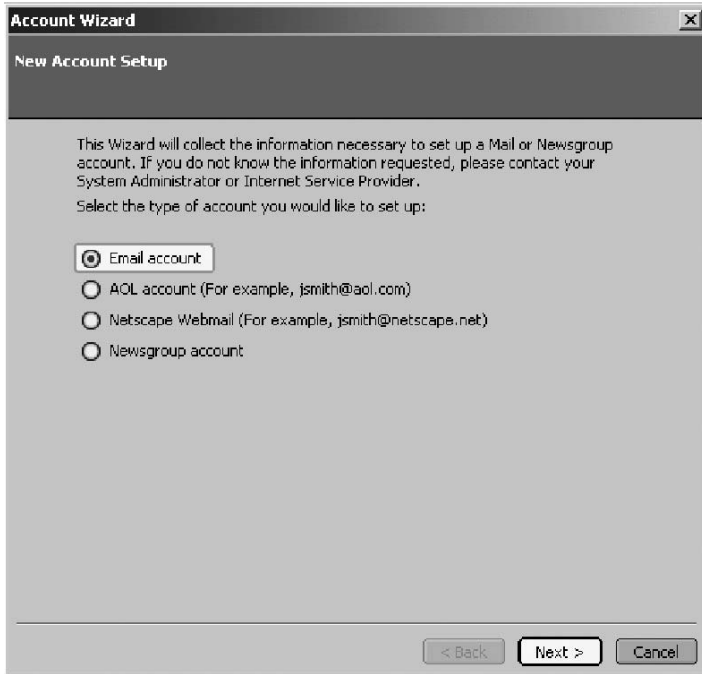


2. Click on Add Account...





3. Select "Email account", then click on Next.

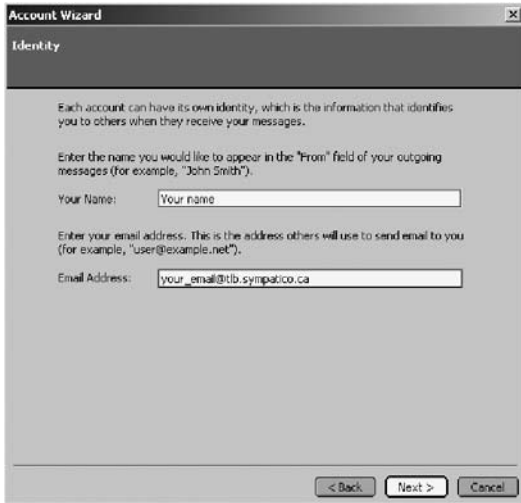




#### 4. In this window :

- Enter your name. This name will appear in the emails you send.
- Enter your email address. The one the Customer Service Department gave you.

Then click on Next.



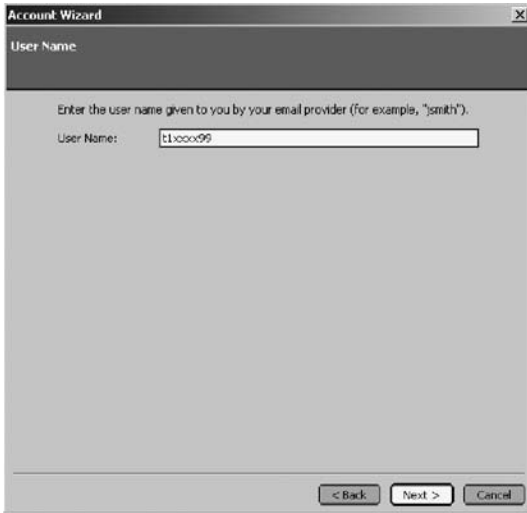
#### 5. Enter the incoming mail server. Example: pop1.tlb.sympatico.ca The outgoing mail server will be verified at the end.

Then click on Next.



6. Enter your username. Example: t1xxxx99 or b1xxxx99

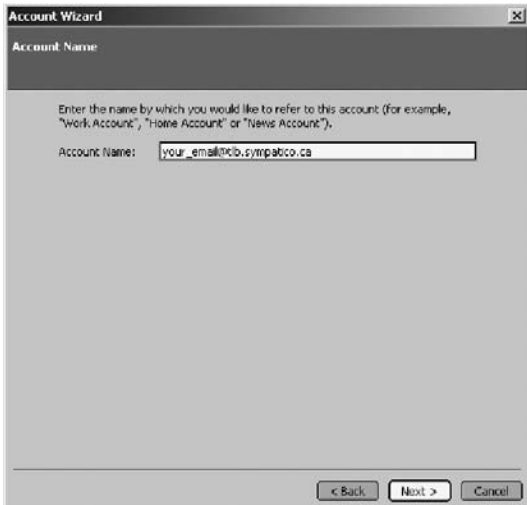
Then click on Next.



The screenshot shows a dialog box titled "Account Wizard" with a close button (X) in the top right corner. The main heading is "User Name". Below the heading, there is a text instruction: "Enter the user name given to you by your email provider (for example, 'jsmith')." Below this instruction, there is a label "User Name:" followed by a text input field containing the text "t1xxxx99". At the bottom of the dialog box, there are three buttons: "< Back", "Next >", and "Cancel".

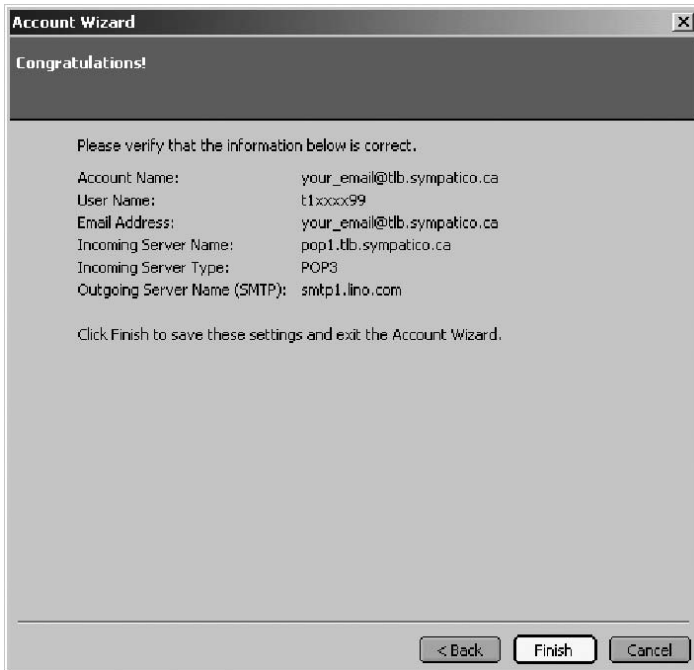
7. Enter your email address. The one the Customer Service Department gave you.

Then click on Next.



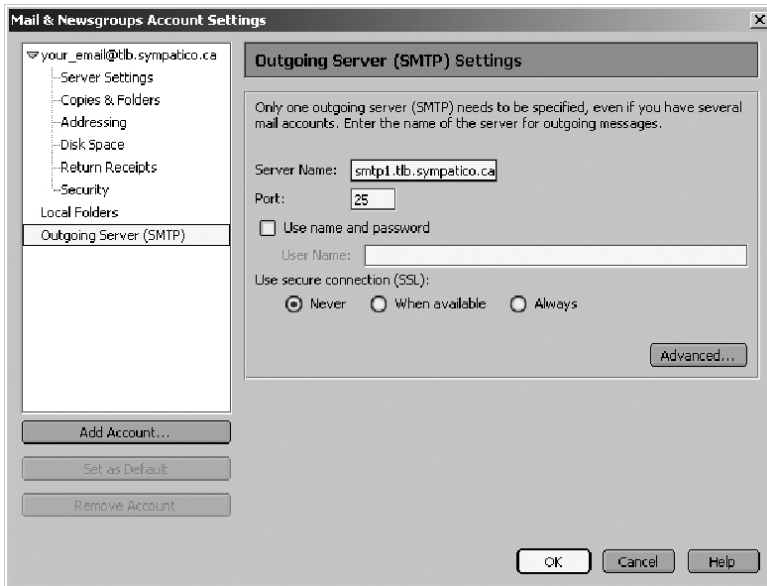
The screenshot shows a dialog box titled "Account Wizard" with a close button (X) in the top right corner. The main heading is "Account Name". Below the heading, there is a text instruction: "Enter the name by which you would like to refer to this account (for example, 'Work Account', 'Home Account' or 'News Account')." Below this instruction, there is a label "Account Name:" followed by a text input field containing the text "your\_email@0b.sympatico.ca". At the bottom of the dialog box, there are three buttons: "< Back", "Next >", and "Cancel".

8. Here's a summary of the account you have created. Click Finish.



9. After creating the account, click on Outgoing Server (SMTP)

- Confirm your outgoing mail server. Example: smtp1.tlb.sympatico.ca
- Confirm the Outgoing Server Port: 25
- Delete what is in the “Username” field. The outgoing mail server does not need it.
- Click on OK.
- There you go. You have just added your email account.



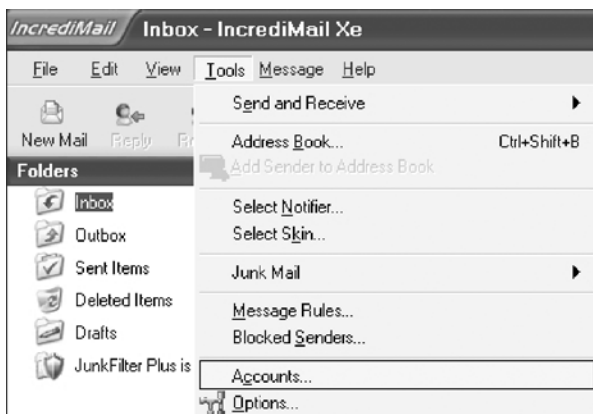
\* Internet users in the towns below must enter the following outgoing mail server: smtp1.sympatico.ca.

Château-Richer, Contrecoeur, Saint-Aimé, Saint-Cyrille-de-Wendover, Sainte-Hélène-de-Bagot, Sainte-Sabine, Sainte-Victoire-de-Sorel, Saint-Hugues, Saint-Judes, Saint-Lucien, Sainte-Méthode-de-Frontenac, Saint-Nazaire, Saint-Ours, Saint-Simon-de-Bagot, Venise-en-Québec and Villeroy.

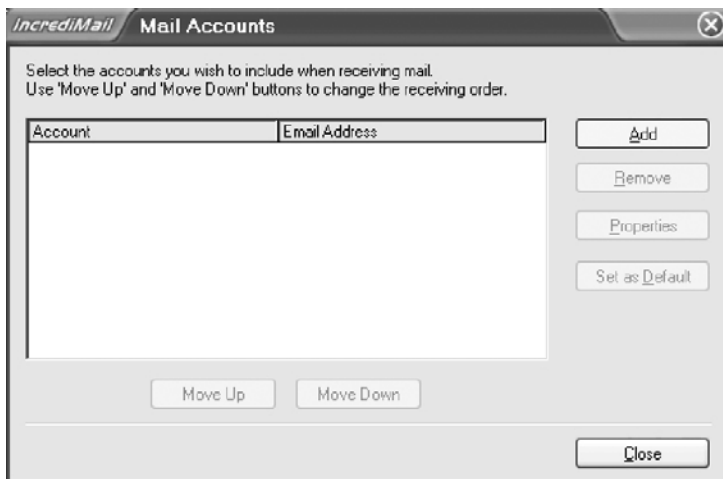
## 3.5 Configuring Incredimail

Here is how to create an e-mail box so that you are able to use your new e-mail address.

1. Open Incredimail. Then click on Tools > Accounts.



2. Click on Add.



3. Select the option "Let me configure settings myself". Then click Next.



4. In this window :

- Enter your name. This name will appear in the emails you send.
- Enter your email address. The one the Customer Service Department gave you.

Then click on Next.



5. In this window :

- Select POP3 as your incoming mail server type.
- Enter your incoming mail server. Example: pop1.tlb.sympatico.ca
- Enter your outgoing mail server. Example: smtp1.tlb.sympatico.ca

Then click on Next.



The screenshot shows the 'IncrediMail Account Wizard' window. The title bar reads 'IncrediMail Account Wizard'. The main heading is 'Incoming and Outgoing mail servers'. Below this, there are three sections:

- 'My incoming mail server type is:' with a dropdown menu set to 'POP3'.
- 'Please verify that this is your incoming (POP3) mail server.' followed by an input field containing 'pop1.tlb.sympatico.ca' and a help icon.
- 'Please verify that this is your outgoing (SMTP) mail server.' followed by an input field containing 'smtp1.tlb.sympatico.ca' and a help icon.

At the bottom of the window, there are three buttons: '< Back', 'Next >', and 'Cancel'. On the left side of the window, there is a small illustration of a computer monitor and a printer.

\* Internet users in the towns below must enter the following outgoing mail server: smtp1.sympatico.ca.

Château-Richer, Contrecoeur, Saint-Aimé, Saint-Cyrille-de-Wendover, Sainte-Hélène-de-Bagot, Sainte-Sabine, Sainte-Victoire-de-Sorel, Saint-Hugues, Saint-Judes, Saint-Lucien, Sainte-Méthode-de-Frontenac, Saint-Nazaire, Saint-Ours, Saint-Simon-de-Bagot, Venise-en-Québec and Villeroy.



6. In this window :

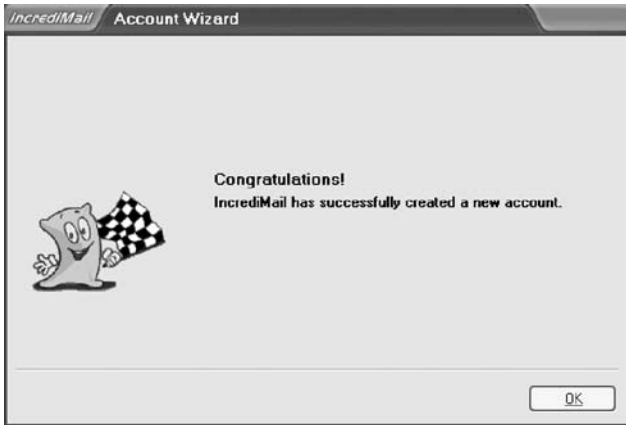
- Enter your username. Example: t1xxxx99 or b1xxxx99
- Enter your password.

Then click Finish.




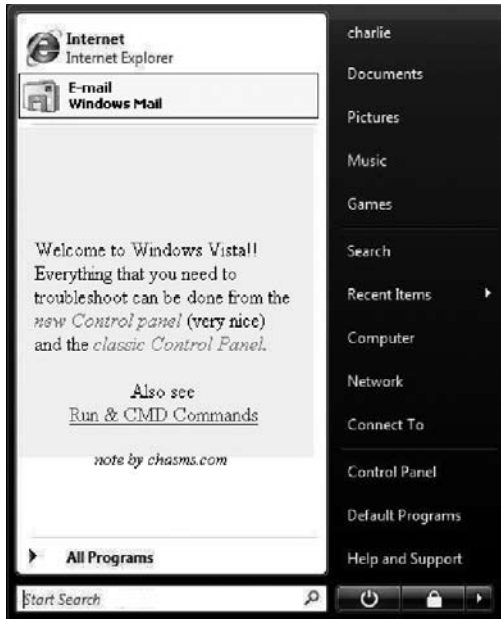
The screenshot shows the 'IncrediMail Account Wizard' window. The title bar reads 'IncrediMail Account Wizard'. The main heading is 'User Name and Password'. Below this, it says 'Please enter the Username and Password as provided by your Internet Service Provider (ISP)'. On the left, there is an illustration of a computer monitor and keyboard. To the right of the illustration are two input fields: 'Username:' with the placeholder text 'your\_email' and a help icon, and 'Password:' with a masked password '\*\*\*\*\*' and a help icon. Below the password field is a link that says 'Forgot your password? Click here'. At the bottom of the window, there are three buttons: '< Back', 'Finish', and 'Cancel'.

7. There you go. You have just added your email account.



## 3.6 Configuring Windows Mail 6.0

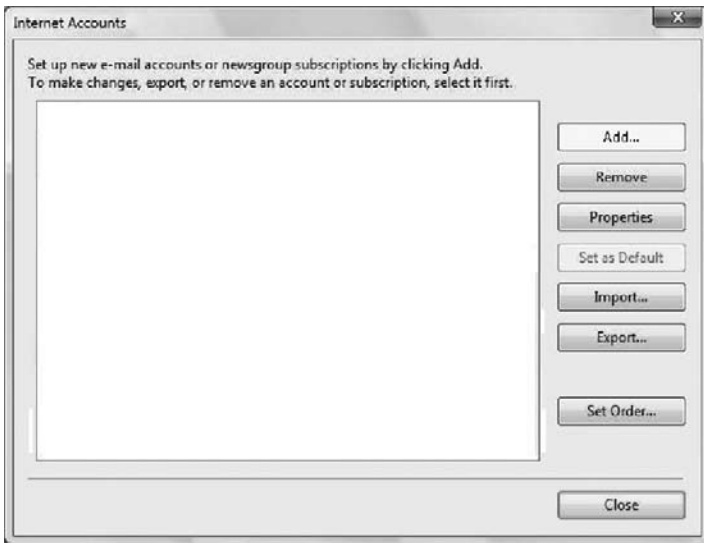
1. Click on Start (  ), then click on E-mail Windows Mail.



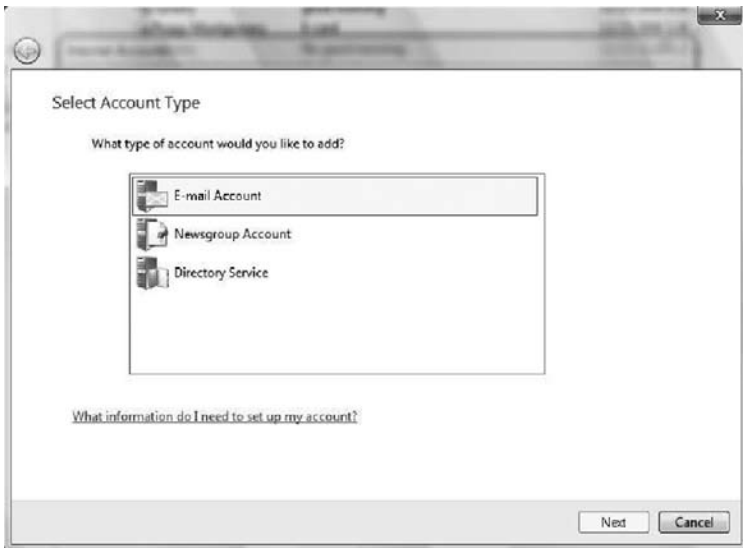
2. Click on Tools > Accounts.



3. Click on Add...



4. Select E-mail Account, then click on Next.





5. In this window:

- Enter your whole name. This name will appear in the emails you send.
- Click on Next

The screenshot shows a window titled "Your Name" with a back arrow in the top left and a close button in the top right. The main text reads: "Your Name" followed by "When you send e-mail, your name will appear in the From field of the outgoing message. Type your name as you would like it to appear." Below this is a label "Display name:" next to a text input field containing "Your name". Underneath the input field is the text "For example: John Smith". At the bottom left, there is a link: "[Where can I find my e-mail account information?](#)". At the bottom right, there are two buttons: "Next" and "Cancel".

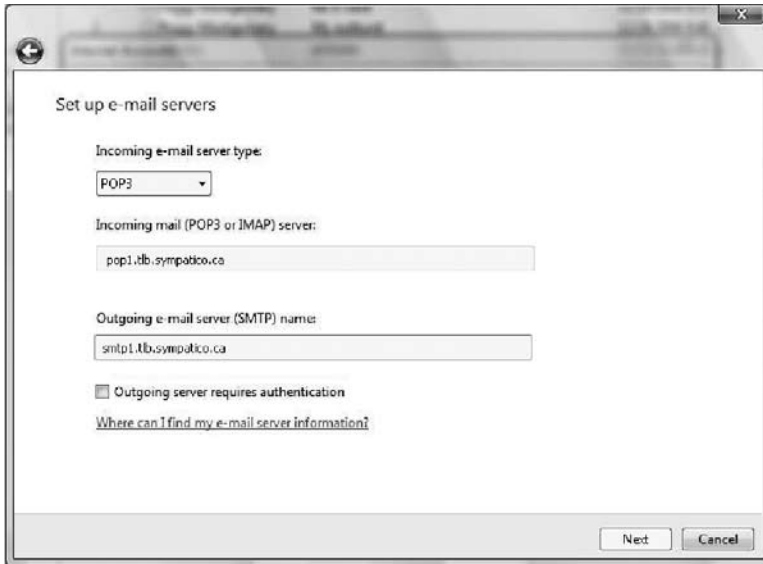
6. In this window:

- Enter your e-mail address. The one the Customer Service Department gave you.
- Click on Next.

The screenshot shows a window titled "Internet E-mail Address" with a back arrow in the top left and a close button in the top right. The main text reads: "Internet E-mail Address" followed by "Your e-mail address is the address other people use to send e-mail messages to you." Below this is a label "E-mail address:" next to a text input field containing "your\_address@tib.sympatico.ca". Underneath the input field is the text "For example: someone@microsoft.com". At the bottom left, there is a link: "[Where can I find my e-mail account information?](#)". At the bottom right, there are two buttons: "Next" and "Cancel".

7. In this window :

- Select POP3 as your incoming mail server type.
- Enter your incoming mail server. Example: pop1.tlb.sympatico.ca
- Enter your outgoing mail server. Example: smtp1.tlb.sympatico.ca
- Then click on Next.



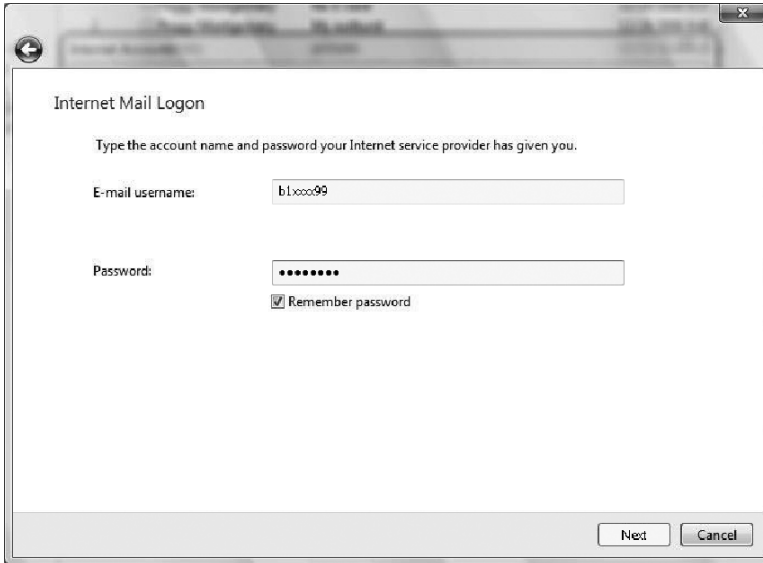
\* Internet users in the towns below must enter the following outgoing mail server: smtp1.sympatico.ca.

Château-Richer, Contrecoeur, Saint-Aimé, Saint-Cyrille-de-Wendover, Sainte-Hélène-de-Bagot, Sainte-Sabine, Sainte-Victoire-de-Sorel, Saint-Hugues, Saint-Judes, Saint-Lucien, Sainte-Méthode-de-Frontenac, Saint-Nazaire, Saint-Ours, Saint-Simon-de-Bagot, Venise-en-Québec and Villeroy.

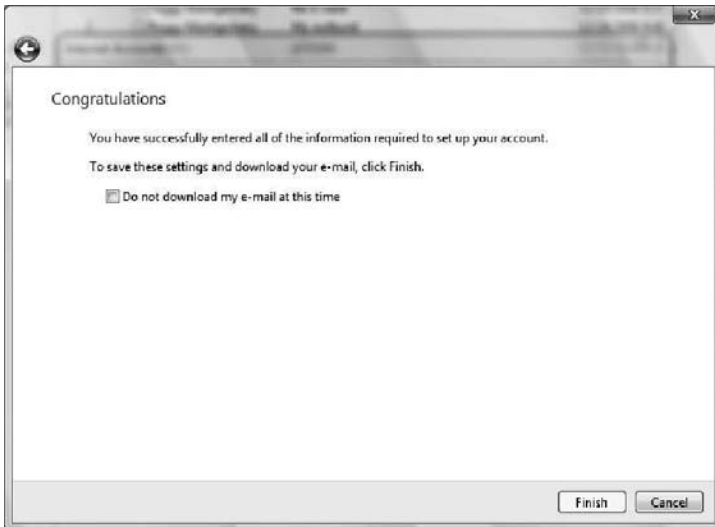


8. In this window :

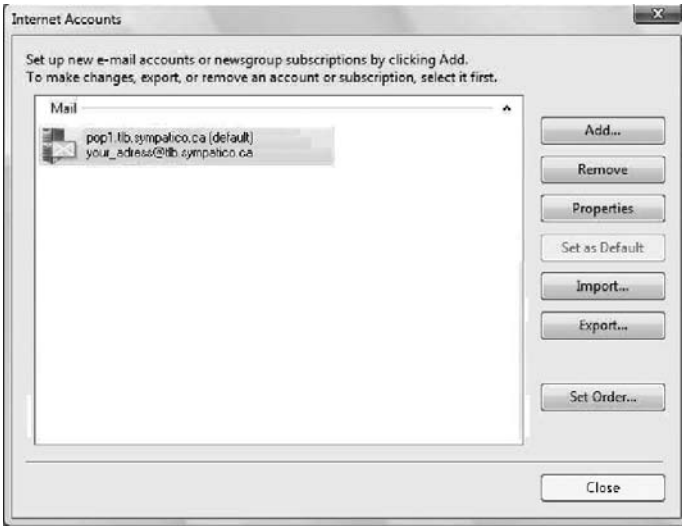
- Enter your username. Example: t1xxxx99 or b1xxxx99
- Enter your password
- You can also check "Remember password"



9. Click Finish.



## 10. Click on Close



## 4. Contacting Us

Was this guide not able to answer some of your questions ?

Consult our Technical Support section at [www.telebec.com/faqclient](http://www.telebec.com/faqclient) or call our Technical Support service at 1 888 835-3232.





