

## HI-SPEED INTERNET USER GUIDE

Cable Connection - Dynamic IP Address

2014-07 VERSION



1 888 TÉLÉBEC

## TABLE OF CONTENTS

1.	Configuring TCP/IP Protocol	4
	1.1 Configuring in Windows XP	4
	1.2 Configuring in Windows Vista	7
	1.3 Configuring in Windows 7	.10
	1.4 Configuring in Windows 8	.13
2.	Configuring a Mailbox	.17
3.	Contacting us	.18
4.	Important Information	.18

## **1** CONFIGURING TCP/IP PROTOCOL

The TCP/IP protocol must be installed, as this step enables you to be identified on the Internet. Without this information, you will not be able to access the Internet. It is therefore important that you make sure that the data you enter is accurate. Please refer to the "Important Information" section of this document.

Before configuring the IP address, make sure that the physical components are working properly. The network interface card needs to have been configured and the modem installed in order to do this.

## **1.1 CONFIGURING IN WINDOWS XP**

Please note that the following screens may look different on your computer depending on the display settings selected.

### 1- Click Start -> Settings -> Control Panel.

The Network and Dial-up Connections shortcut might appear and, if so, select it and go directly to Step 3.



2 - Double-click Network and Dial-up Connections. A summary of the connections will appear if you have several types of connections. It is not unusual to see an analog modem connection (dial-up connection) and a network connection (Local Area Network).





Display

Folder Options



E

Network and

Dial-up Connections



Fonts

Mouse

Phone and Modem ...

3 - In Network and Dial-up Connections, right-click the Local Area Connection icon and then click Properties.



4 - In Local Area Connection Properties, in the list of components, click once on Internet Protocol (TCP/IP). Then click the Properties button.

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5 - In Internet Protocol (TCP/IP) Properties, select the options Obtain an IP address automatically and Obtain DNS server address automatically.

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#### 6- Click **OK**.

Your configuration is now complete. Please restart your computer to test your Internet connection.

### 1.2 CONFIGURING IN WINDOWS VISTA

Please note that the following screens may look different on your computer depending on the display settings selected.

1- In Start (the Microsoft Windows icon 🔊 ), click Control Panel.



2- Double-click Network and Sharing Center.

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3- In the menu on the left, click Manage network connections.



4- Right-click the Local Area Connection icon. Then click Properties.



5- Under the **Networking** tab, select **Internet Protocol Version 4 (TCP/IPv4)** by clicking on it once. Then click the **Properties** button.



6- In Internet Protocol (TCP/IPv4) Properties, select the options Obtain an IP address automatically and Obtain DNS server address automatically.

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#### 7- Click **OK**

Your configuration is now complete. Please restart your computer to test your Internet connection.

## **1.3 CONFIGURING IN WINDOWS 7**

Please note that the following screens may look different on your computer depending on the display settings selected.

1- Click Start - > Control Panel.



2- In the Control Panel, choose the classic view by clicking on the little downwards pointing arrow next to the "Control Panel" in the address bar at the top and choose All Control Panel Items.

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All Control Panel Items     Appearance and Personalization     Clock, Language, and Region     Ease of Access     Hardware and Sound	ıgs
Network and Internet     Programs     System and Security     User Accounts and Family Safety	et.

3- Click Network and Sharing Center.



4- Then click Change adapter settings.



5- In **Change adapter settings**, right-click the Local Area Connection icon and click **Properties**.



6- In Local Area Connection Properties, select Internet Protocol Version 4 (TCP/IPv4) by double-clicking it.



7- In Internet Protocol Version 4 (TCP/IPv4) Properties, select the options Obtain an IP address automatically and Obtain the following DNS servers automatically.

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8- Double-click **OK** to return to the list of network peripherals. Once this data has been entered, your Internet service will work.

Your configuration is now complete. Please restart your computer to test your Internet connection.

## **1.4 CONFIGURING IN WINDOWS 8**

Please note that the following screens may look different on your computer depending on the display settings selected.

1- Right-click the bottom left corner of the screen to bring up the menu (or press Ctrl X). Click on **Control Panel**.



2 In the Control Panel, click on Network and Internet.



3- Click Network and Sharing Center.



4- Then click Change adapter settings.



5- In Network Connections, right-click the Ethernet icon and click Properties.



6- In Ethernet Properties, select Internet Protocol Version 4 (TCP/IPv4) by double-clicking it.

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7- In Internet Protocol Version 4 (TCP/IPv4) Properties, select the options Obtain an IP address automatically and Obtain DNS server address automatically.

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8- Double-click **OK** to return to the list of network peripherals. Once this data has been entered, your Internet service will work.

Your configuration is now complete. Please restart your computer to test your Internet connection.

# 2 CONFIGURING A MAILBOX

To configure your mailbox, visit the **Technical Support** section of our website: telebec.com

Follow these steps:

Under Internet, select Troubleshooting Tools and Guides, then Configuring a Mailbox.

# **3** CONTACTING US

Was this guide not able to answer some of your questions?

For technical assistance 24/7, call 1 888 TÉLÉBEC (835-3232) or visit the **Technical Support** section of our web site:

Residential – telebec.com Business – telebec.com/business

## **4** IMPORTANT INFORMATION

#### Domain name of your service:

tlb.sympatico.ca

### Outgoing mail server (SMTP):

smtp1.tlb.sympatico.ca

### Incoming mail server (POP3):

pop1.tlb.sympatico.ca

#### Username:

Email address: \_\_\_\_\_

It is your responsibility to keep this information in a secure place for future use.





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